STINGRAY
BUSINESS

Background Music for Business

WEB PLAYER USER GUIDE
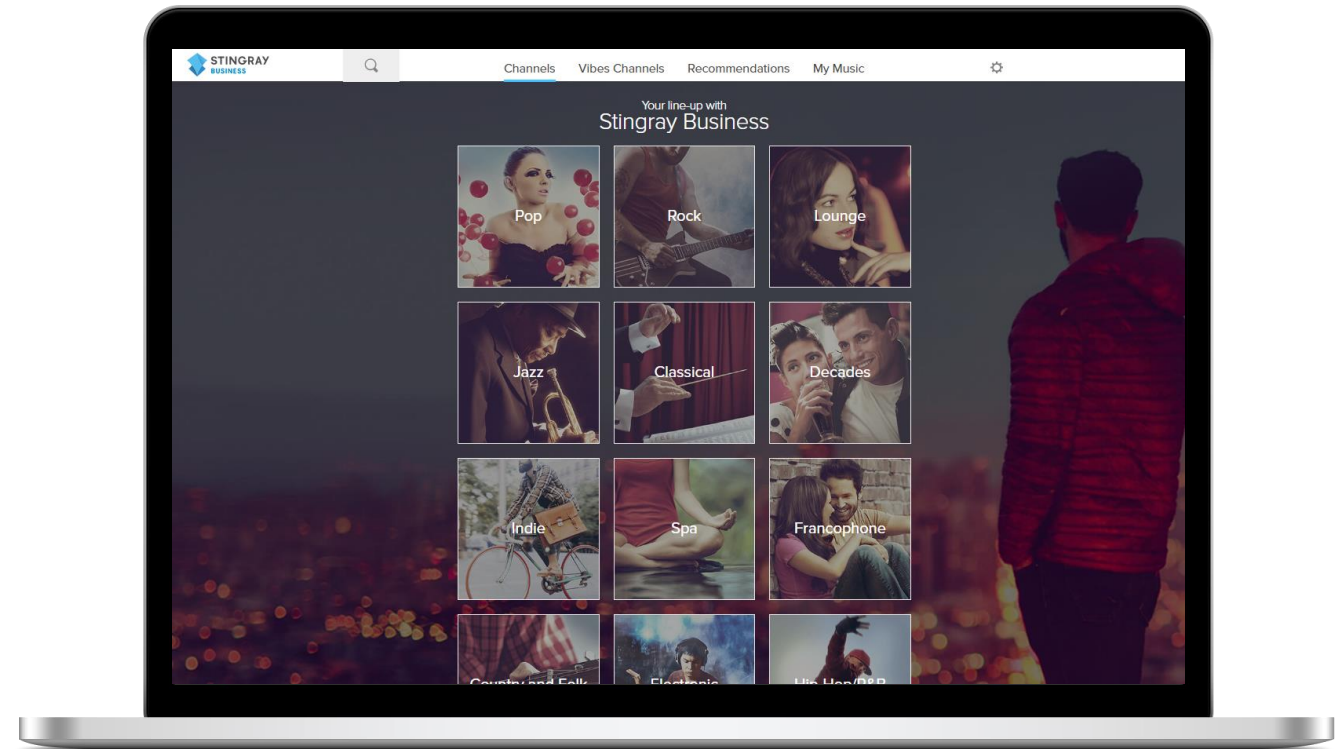
TABLE OF
CONTENTS

WEB
PLAYER

Enjoy the best online music streaming experience!

The Stingray Music web player is an all new streaming solution developed specifically for businesses.

This budget-conscious service plays music straight from your computer and gives you access to hundreds of rights included channels* that have been screened for inappropriate content and lyrics. Our easiest solution to date!

GETTING STARTED

Accessing the web player
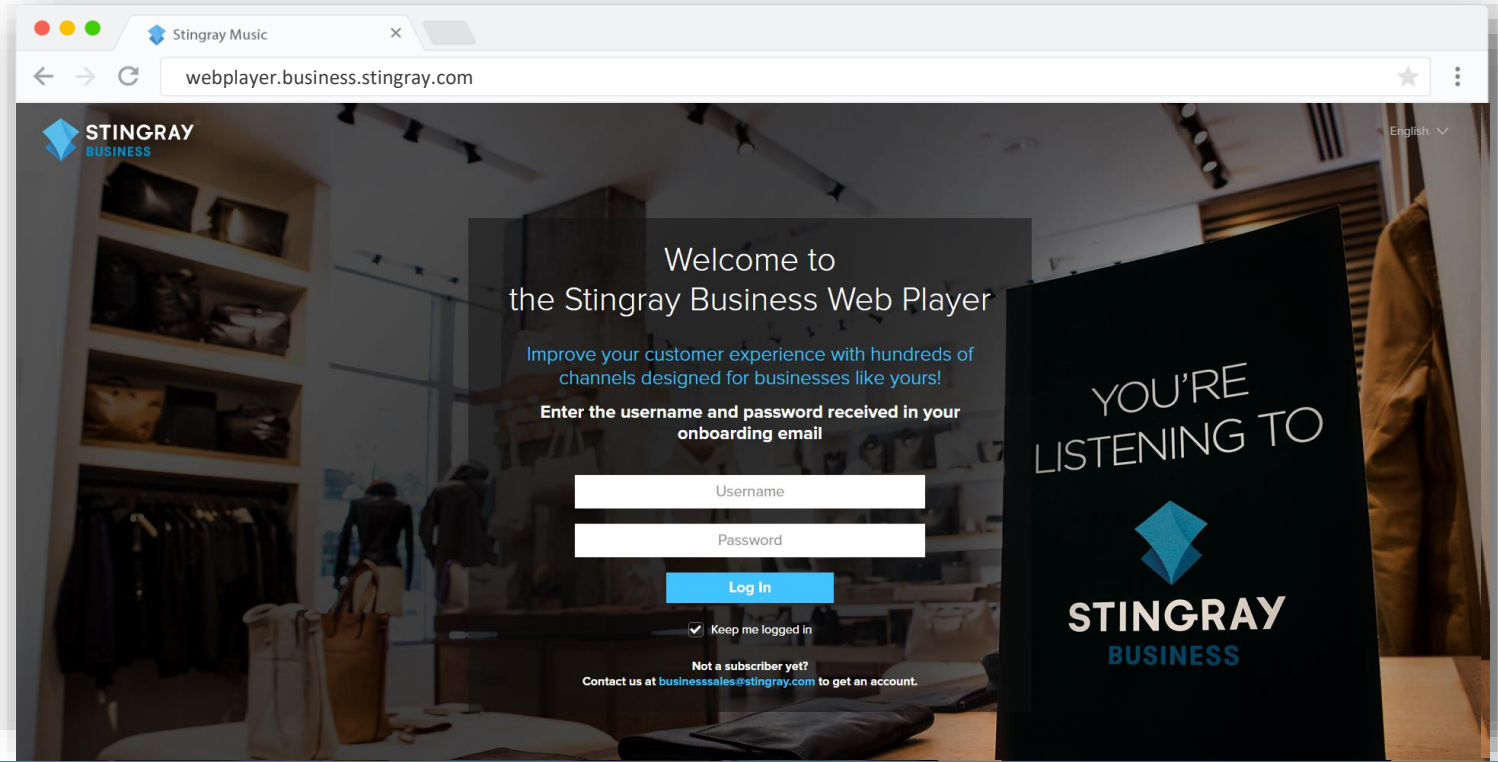
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YOU WILL RECEIVE YOUR USERNAME AND PASSWORD 24 TO 48 HOURS AFTER YOUR CONTRACT IS SIGNED

1. From your computer, visit the website **webplayer.business.stingray.com**

2. Enter your username and password and click on ''log in''. Your username should follow this rule : stingray-email@domainname.com

3. You will instantly be connected to the web player – start listening to great music!

Compatible browsers
Use a recent browser (Google Chrome, Mozilla Firefox, Safari or any other of the same type)

FINDING
MUSIC

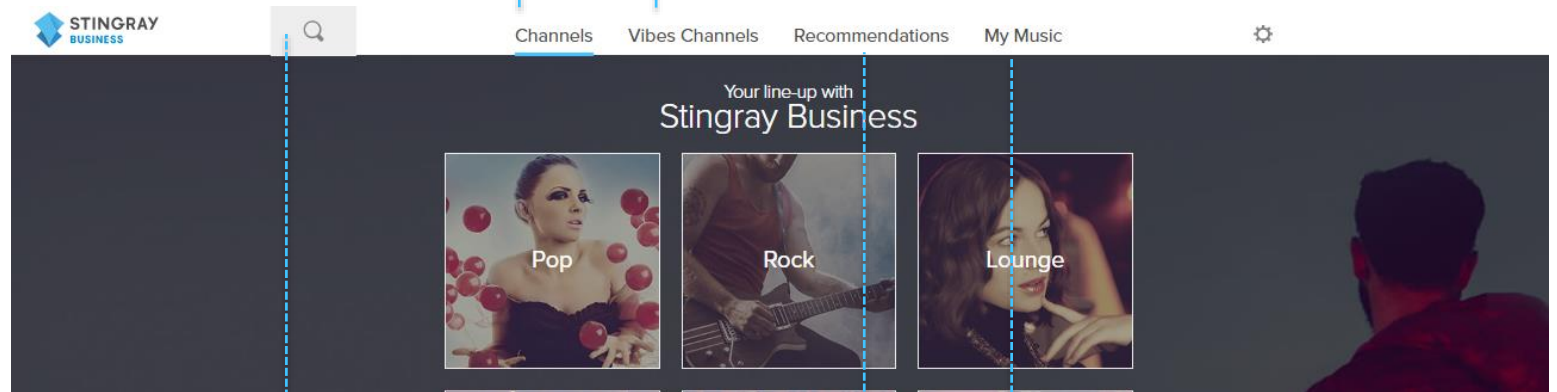Menu Overview

STINGRAY
AFFAIRES

CHANNELS
Browse an online catalog containing over 100 channels designed for businesses and screened of inappropriate content and lyrics.

VIBES CHANNELS
Explore thousands of channels in over 100 genres by combining up to three (3) filters in Activity, Mood, Theme, Genre and Era categories.*

SEARCH
Search by channels or artist name, or by activity, mood, theme, genre and era filters.

RECOMMENDATIONS
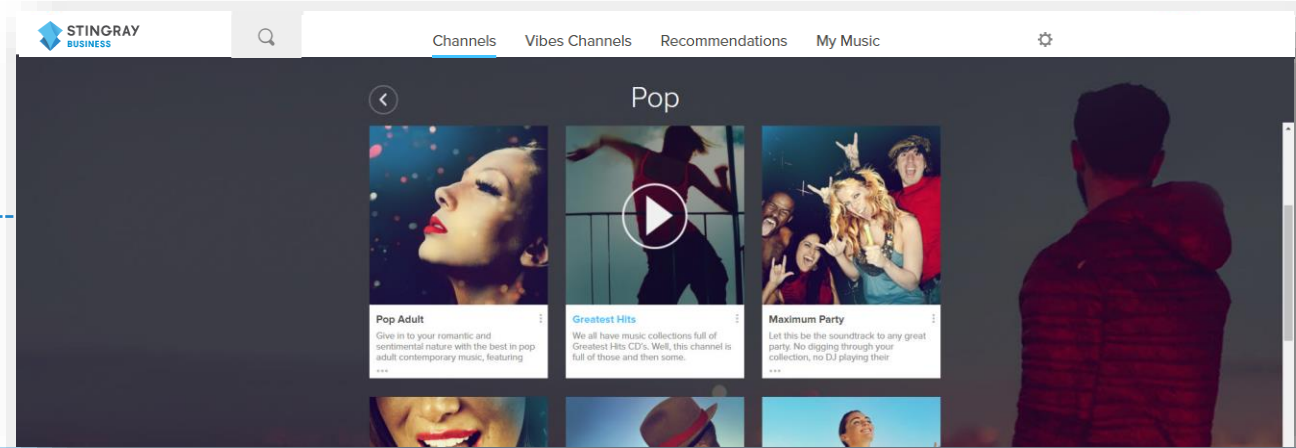Browse the most popular channels. Discover hot new releases.

MY MUSIC
Find the music channels you've added as favourites as well as your listening history.
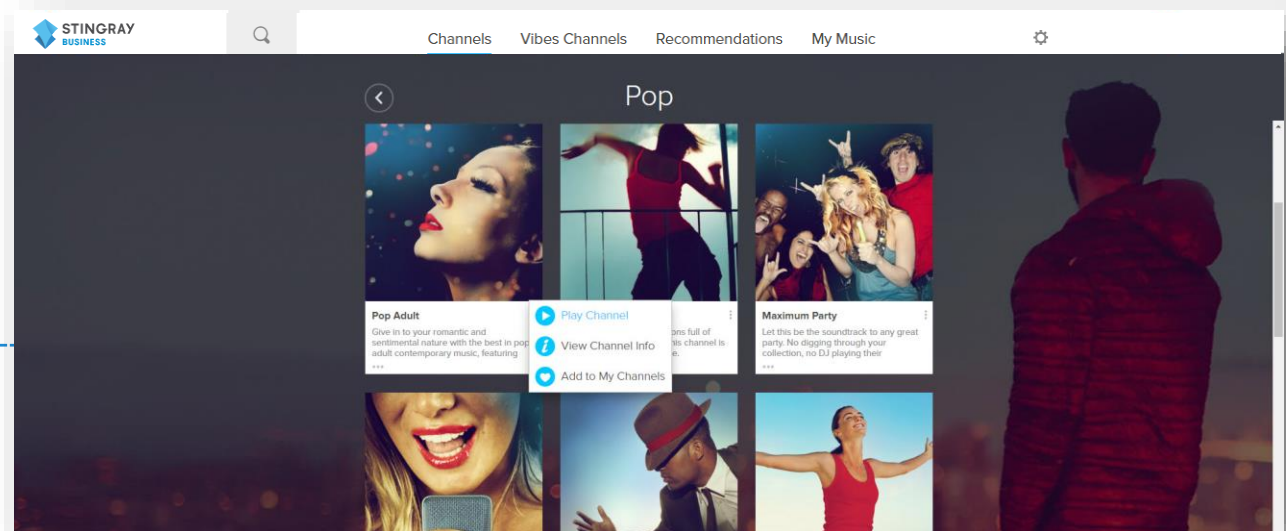
* May contain explicit content

FINDING
MUSIC

Browsing and
playing channels

BROWSE AND PLAY CHANNELS
Browse channels and select a genre, or browse Vibes Channels and
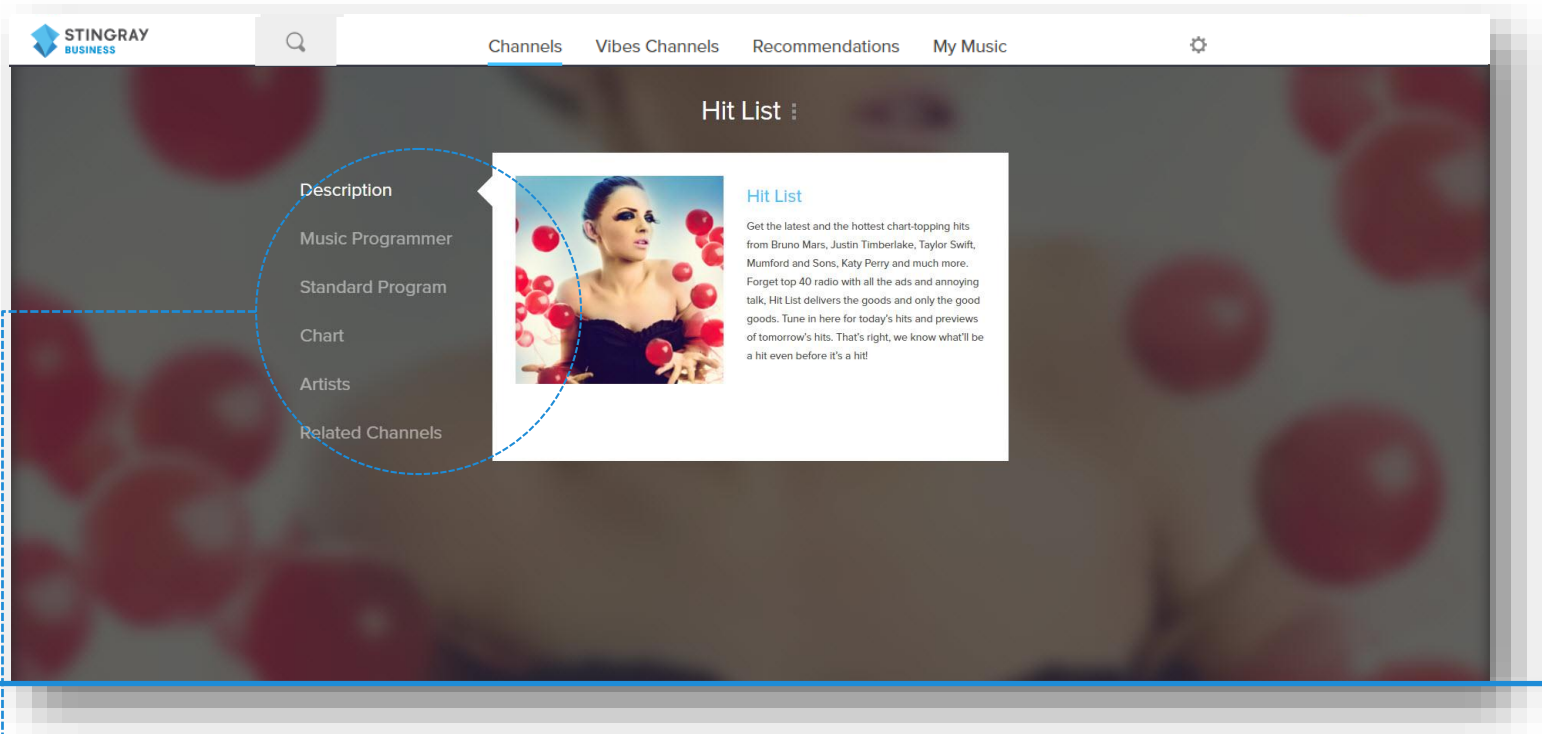Recommendations. Mouse-over to click and play a channel.

ACCESS EXTRA OPTIONS
Click the Menu icon to access extra options

FINDING
MUSIC

Access channel
Information

ACCESSING CHANNEL INFORMATION

Click any channel's Menu icon to access additional information:

- **Description**: short description of the channel.

- **Music Programmer**: music programmer bio.

- **Standard Program**: list of tracks played on the channel's standard program over the last 24 hours.

- **Chart**: channel's most popular tracks.

- **Artists**: list of the channel's featured artists.

- **Related channels**: list of related channels you may also like.
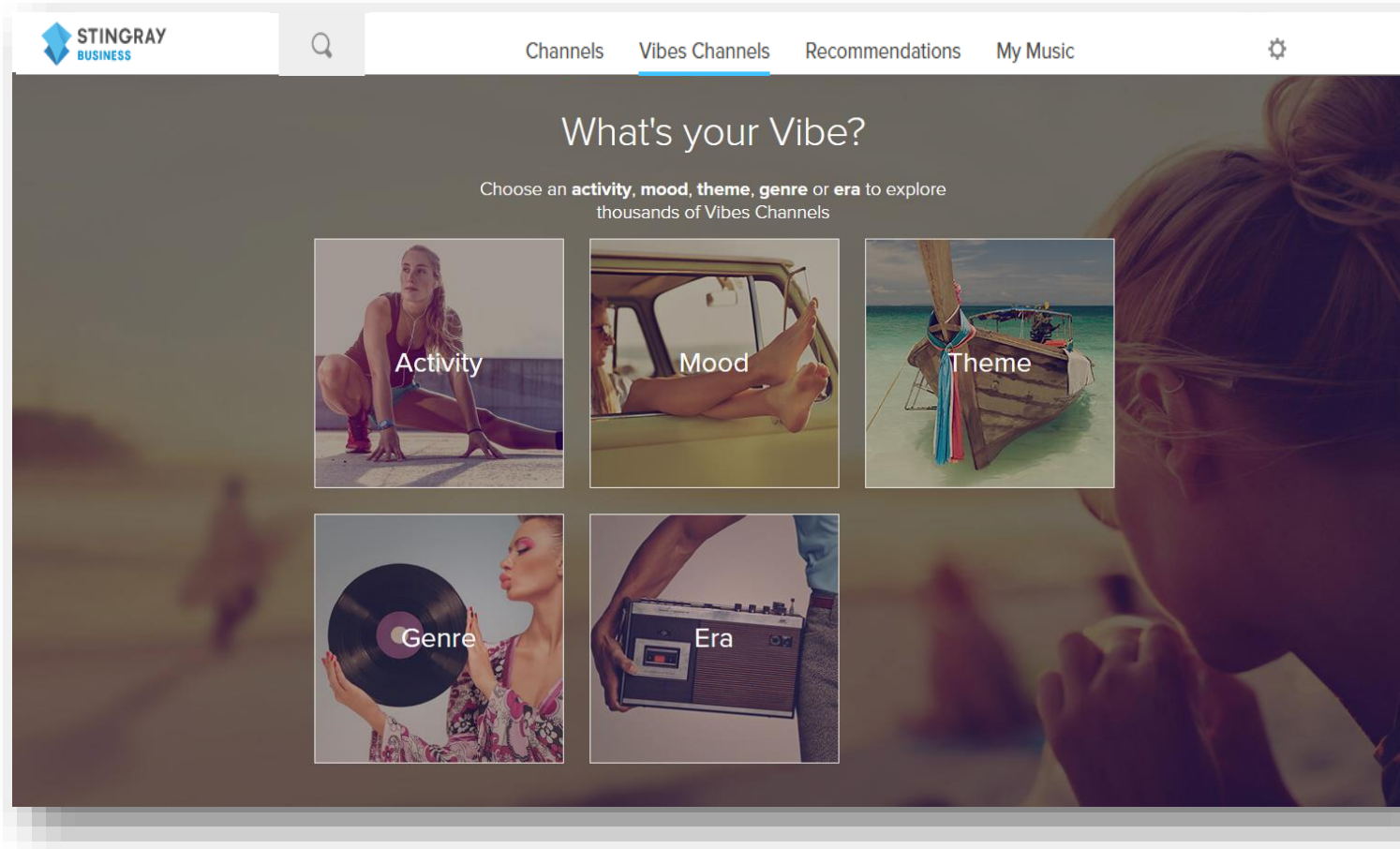
FINDING
MUSIC

Vibes Channels

DISCOVER THE PERFECT MUSIC FOR EVERY ACTIVITY, MOOD, AND OCCASION

Combine up to three (3) filters in activity, mood, theme, genre or era categories for a listening experience that's uniquely yours.

Disclaimer: These channels are shorter than the Stingray Business channels and may contain explicit content and lyrics.
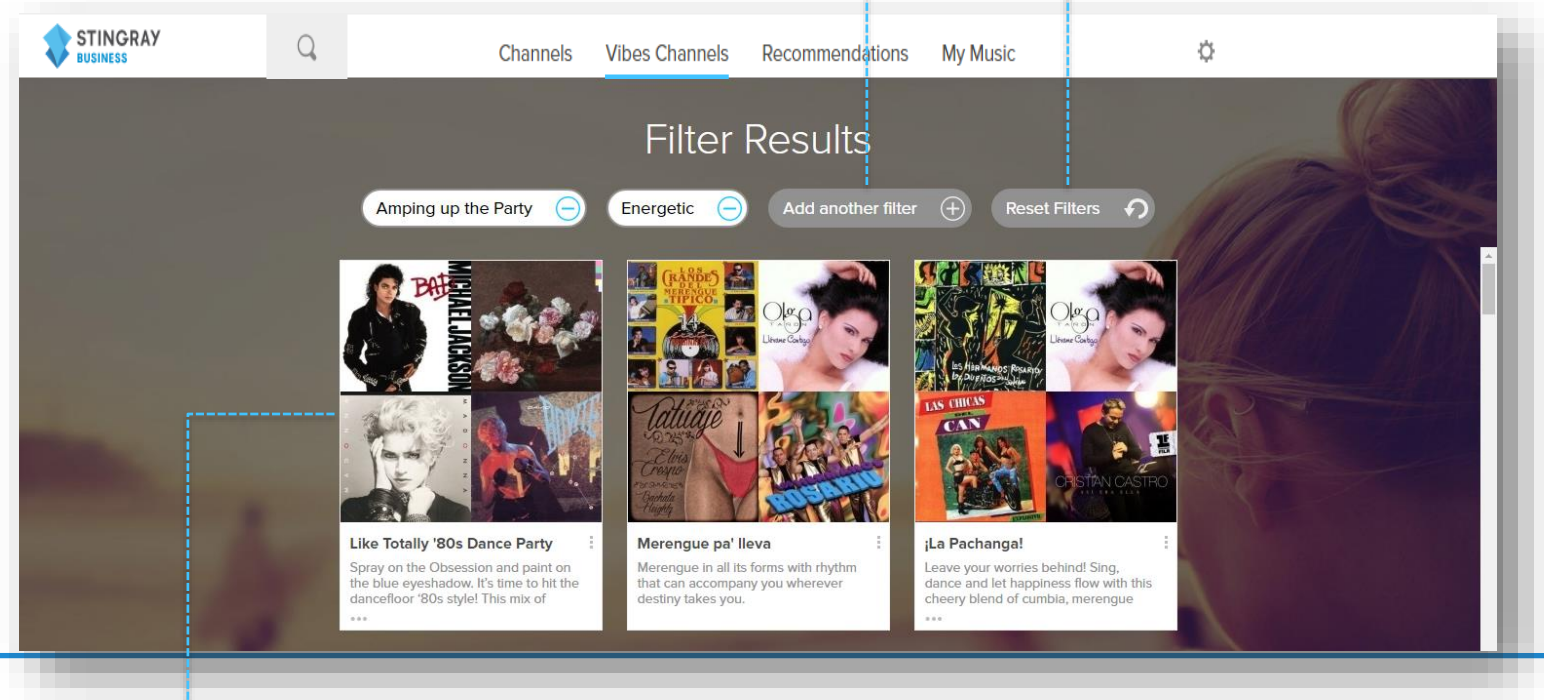
FINDING
MUSIC

Vibes channels :
Add & Combine Filters

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COMBINE FILTERS
Combine up to three (3) filters

RESET FILTERS
At any moment, you can remove or add a filter to refine your search.
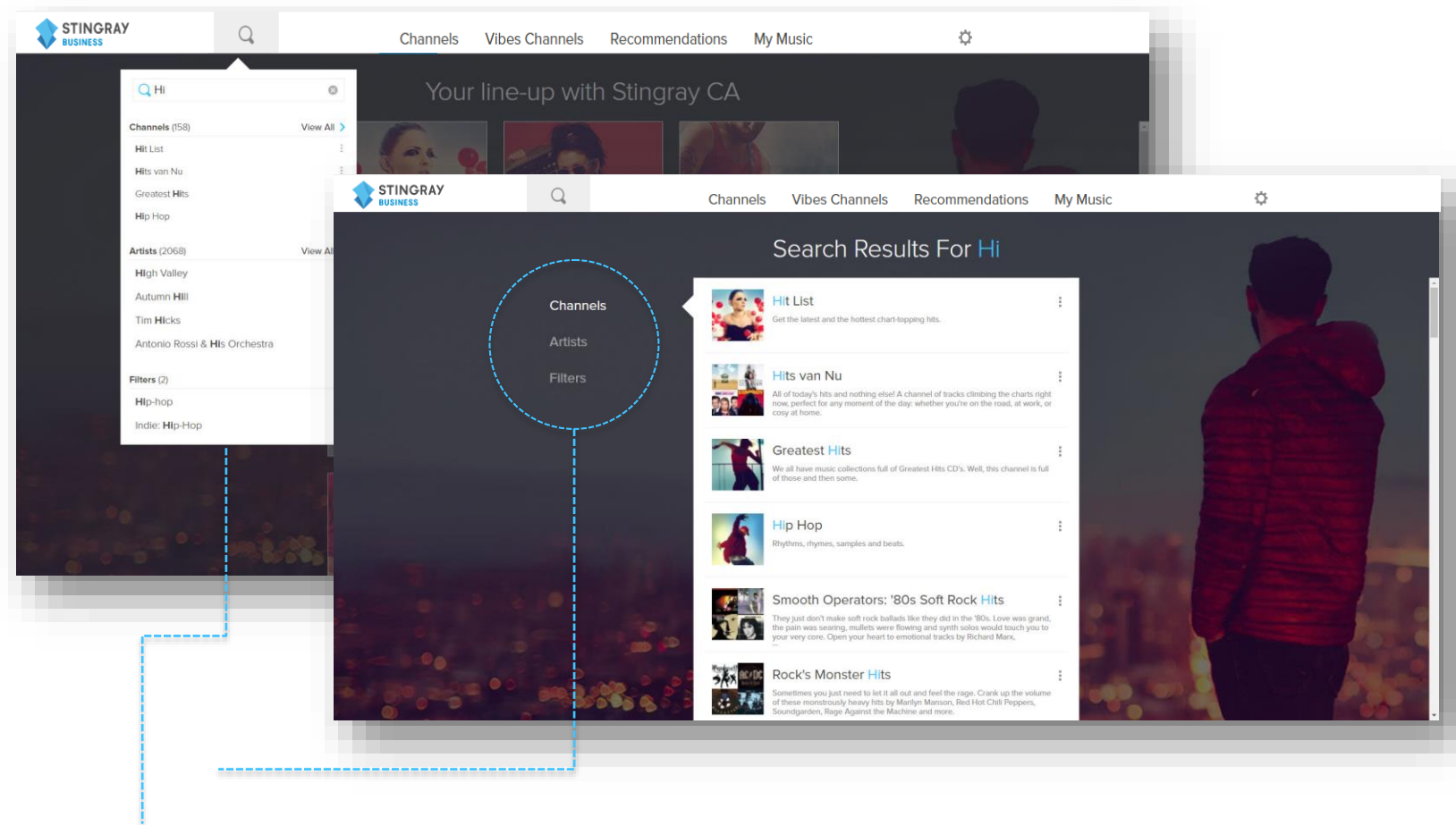

FILTER RESULTS
Choose from a selection of corresponding channels.

FINDING
MUSIC

Using the
search tool

CHANNELS
Results among the
Stingray Business channel
lineup.

VIBES CHANNELS
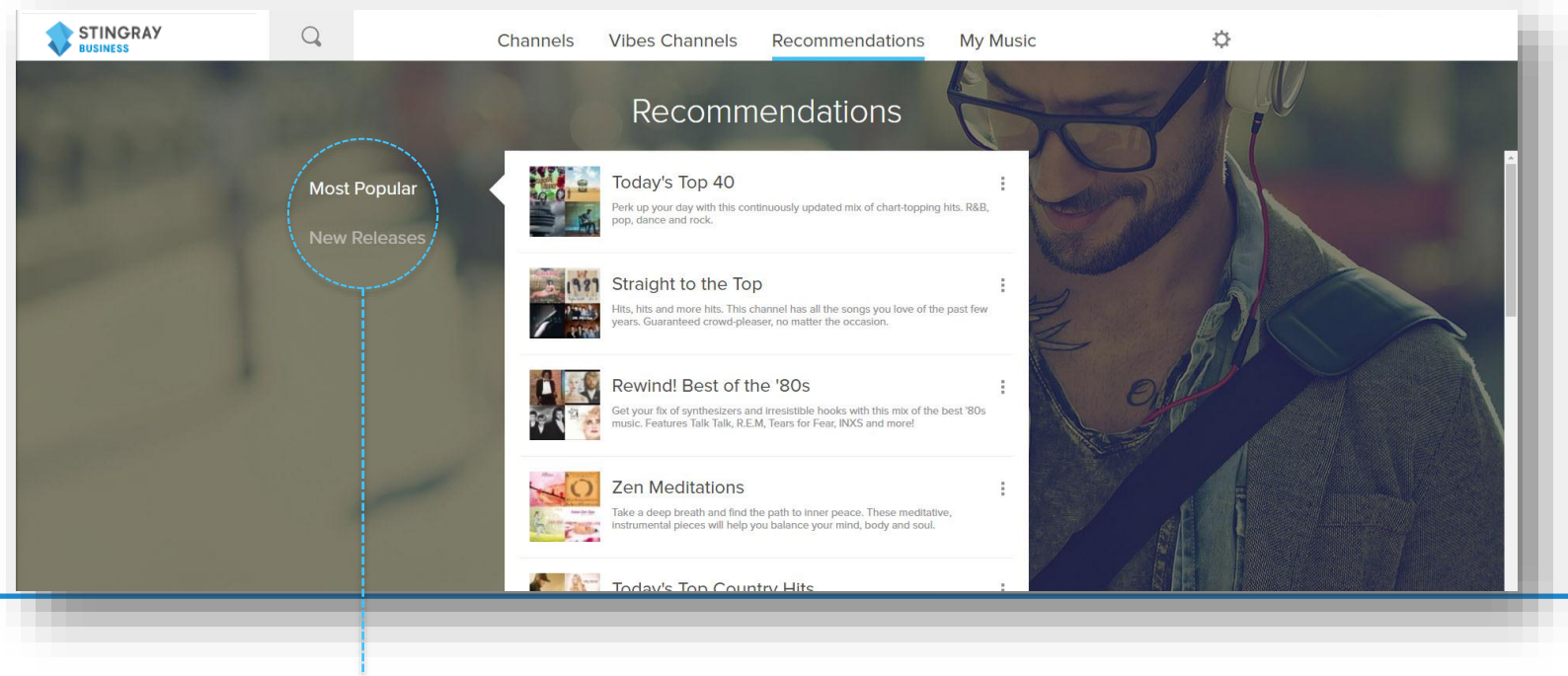Results among Vibes Channels.

ARTISTS
Results from artists featured on
Stingray Business channels.

FILTERS
Results from all filters used
to find Vibes* Channels.

FINDING
MUSIC

Recommendations :
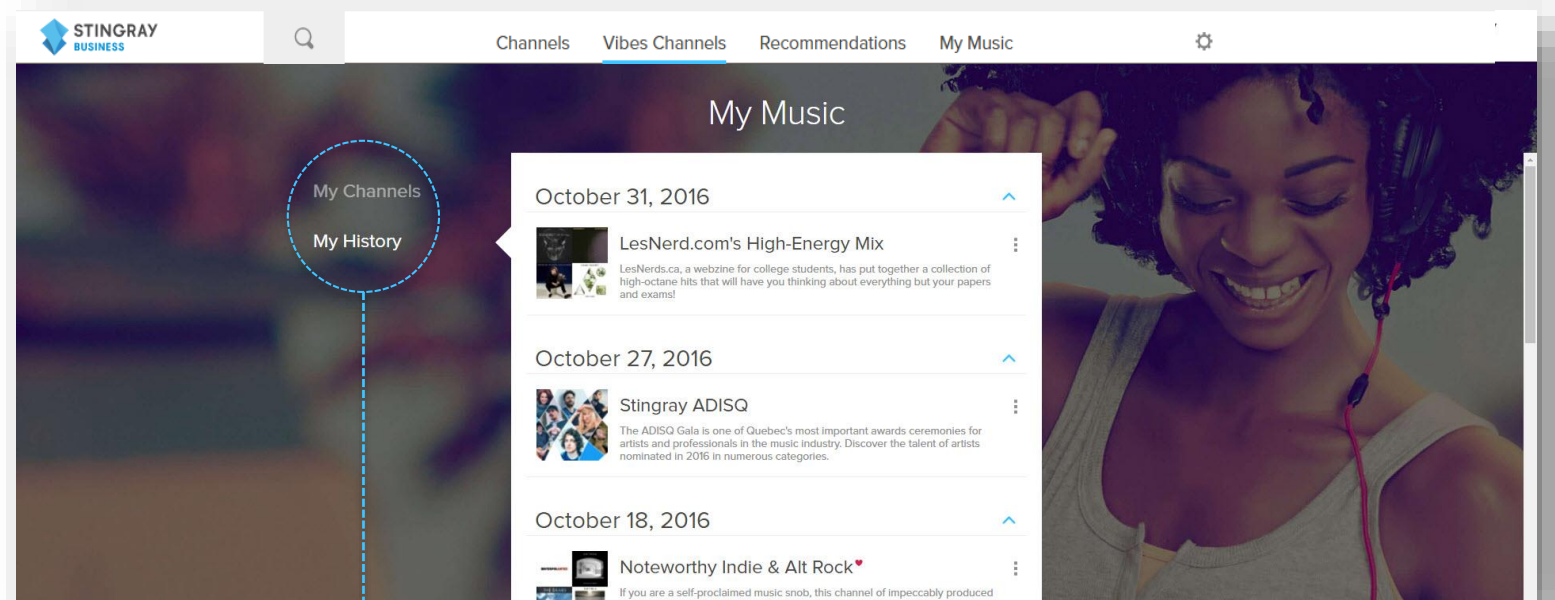Another great way to
discover new music!

MOST POPULAR
Browse the channels most popular with Stingray Business listeners.

NEW RELEASES
Discover our new channel releases.

FINDING
MUSIC

My Music :
An easy way to find
your favourite music.

MY CHANNELS
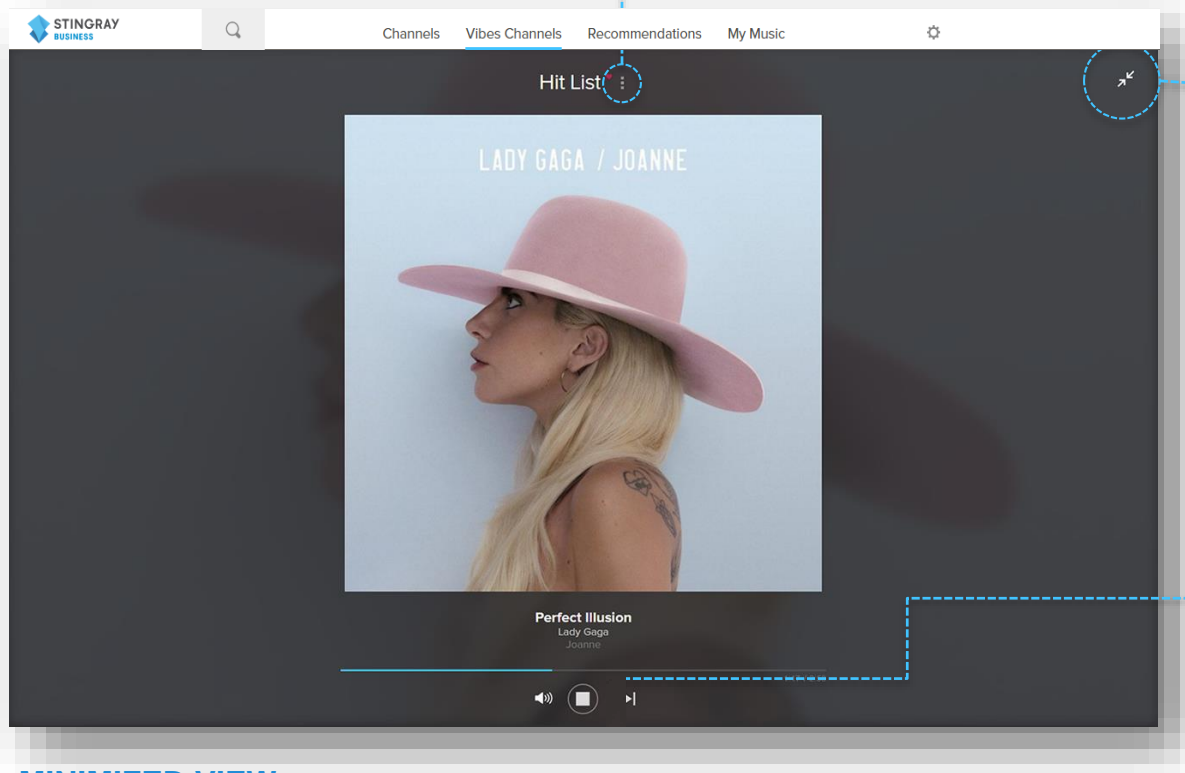Browse the channels you added to your favourites.

MY HISTORY
Browse the channels you have previously listened
to, play them, and add them to your favourites.

PLAYING
MUSIC

Player controls
and other features

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AFFAIRES

MENU
Access extra channel options.

FULL SCREEN VIEW

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Channels   Vibes Channels   Recommendations   My Music

Hit List

LADY GAGA / JOANNE

Perfect Illusion
Lady Gaga
Joanne

REDUCE
Reduce player size to
minimized view
(see example below).

CONTROLS
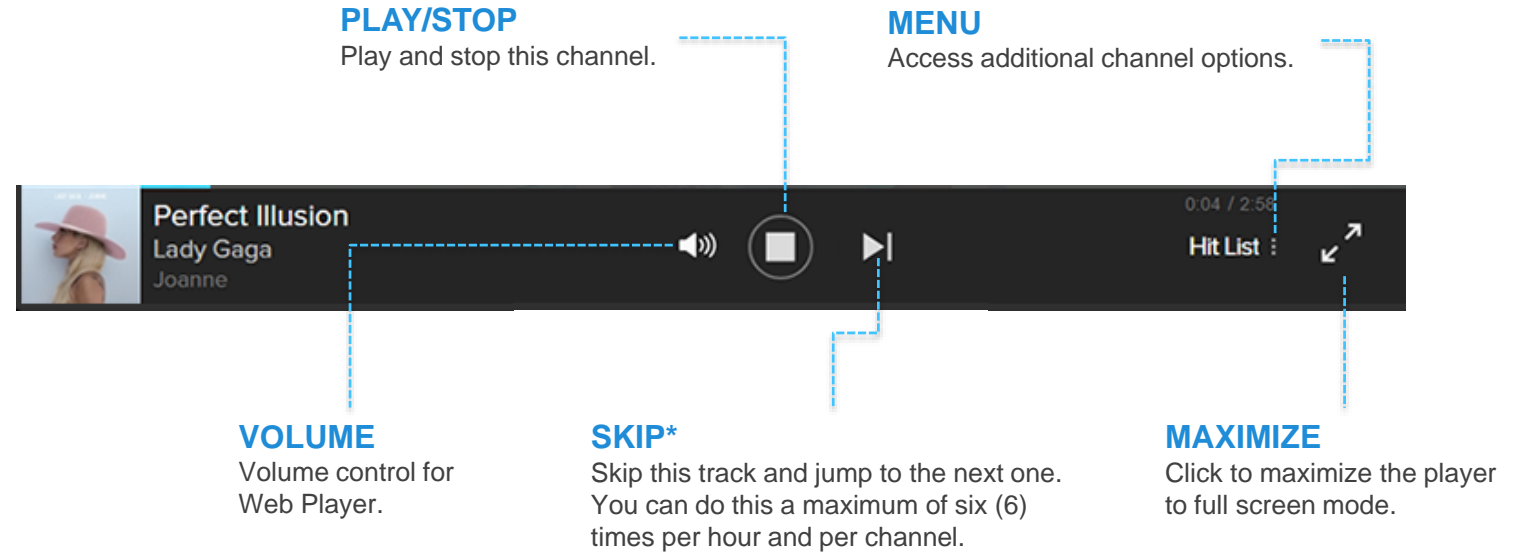Access player controls
and other features.

MINIMIZED VIEW

Perfect Illusion
Lady Gaga
Joanne

0:04 / 2:58

Hit List

MAXIMIZE
Maximize the player
to full screen.

PLAYING
MUSIC

Player controls
and other features

PLAY/STOP
Play and stop this channel.

MENU
Access additional channel options.

Perfect Illusion
Lady Gaga
Joanne

0:04 / 2:58

Hit List

VOLUME
Volume control for
Web Player.

SKIP*
Skip this track and jump to the next one.
You can do this a maximum of six (6)
times per hour and per channel.

MAXIMIZE
Click to maximize the player
to full screen mode.

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ACCOUNTS & SETTINGS

Access and change your account settings.

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ACCESS YOUR SETTINGS
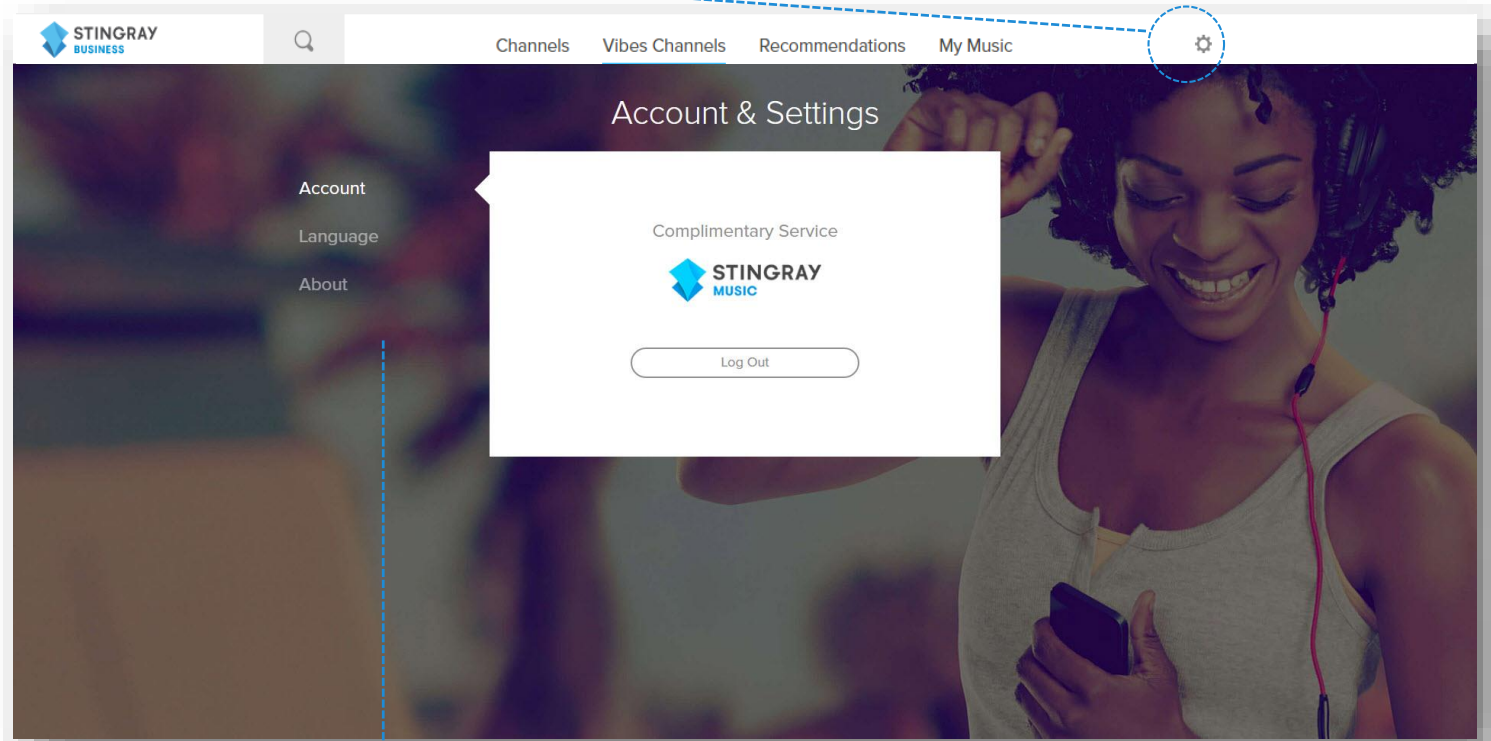
ACCOUNT
Find the email associated to your account. This is also where you click to logout from your account.

LANGUAGE
Set your language preference for the web player.

ABOUT
Find more information on the web player version and click here to contact us.

CONTROLS

⚙	Settings		⌄	Expand filter
🔍	Search		⌃	Collapse filter
⋮	Menu		⊕	Add a Filter
▶	Play		✕	Remove a Filter
■	Stop		🔽	Filter
f	Share on Facebook	🤍 ❤		Like / Liked
‹	Go back	🚫 🚫		Block / Blocked
›	Details, expand, drill-down	▶⏭		Skip a track
⌃	Display cover view		🎛	Channel Tuner
⌄	Hide cover view		🕐	Sleep Timer
(•)	Channel		🔵	ON. Tap to enable.
👤	Artist		⚪	OFF. Tap to disable.
🎵	Track		✳	Custom channel with Custom Program ON
✓	Select a profile		❊	Custom channel with Custom Program OFF

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FAQ

Technological
Requirements and
Systems

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- Internet connection (Wi-Fi or Ethernet)
- Supported browsers are the last versions of Chrome, Firefox, IE, Safari et Edge (Edge HTML V. 14 min); non supported versions will still allow you to access the login page but an error message will likely pop up.
- Supported OS: Mac 10.11, 10.12 et Windows 7, 8 et 10. Previous versions will work but we cannot guarantee that layout or basic functions will behave the way they were designed to.
- Minimal resolution: 1280 x 800
- Computer or Laptop
- Audio system
- Cables to hook up computer to audio system (more info on page 18)

FAQ

Required accessories to connect your device to a sound system

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For most PC or Macs:
- A 1/8" (3.5 mm) male stereo cable with 2x RCA outputs. Very easy to find online or in stores.(See Digiflex example below, available from us) OR
- A stereo cable two with 1/8 " outputs.

  * A USB compatible digital to analog (D/A) converter (*such as the Audioquest Black or Red, available from us*) is also suggested to improve sound quality (and line out output level), but is not a requirement.

For the new Mac Pro with a USB-C port only (without analog output or USB ports), you will need :
- An adaptor from USB-C to USB (brands Apple, Audioquest or other)
- A D/A converter with a USB port (like Audioquest Dragonfly Black/Red, *http://www.audioquest.com/dragonfly-series/*).

For wireless* (Bluetooth) playback from a PC/Mac/phones/tablet to a sound system :
- A Bluetooth audio receiver is required to adapt the sound system to Bluetooth. (We recommend the StarTech BT2A or the Audioengine B1, both high quality products with RCA or 1/8 stereo outputs)
- Stereo RCA to RCA cable or to 1/8" (3.5mm) stereo to RCA cables (depending on the output type of the Bluetooth receiver).

For wireless* (Bluetooth) playback from a PC or Mac to a Bluetooth speaker:
- No accessories is required, just make sure the playback device stays within 10' of the speaker

  * We prefer to stay away from wireless solutions when possible due to the general lack of stability (signal cuts are common and Bluetooth drains the battery of the playback device)

FAQ

Key Features

- Quick and easy access via any internet-connected computer and any existing audio system.
- Unlimited listening hours
- A wide variety of channels

  - **Business Channels :**
    - Over 100 channels designed for businesses and screened of inappropriate content. Each channel contains more than 500 songs or more to prevent listening fatigue.

  - **Vibes :**
    - Explore a thousand expertly curated music channels in close to 100 genres by combining filters in activity, mood, theme, era and genre categories. Vibes channels offer specialty content carefully selected to suit all tastes, occasions, and local trends. **Content may not be suitable for all audiences.**

- Fully licensed
- No third-party ads or interruptions
- Skip up to 6 songs per channel.

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FAQ

Can I play my web player from a phone or tablet?

Can I play the web player on my phone or from a tablet?

The website webplayer.business.stingray.com is not accessible from mobile devices. However, your web player credentials will work on the Stingray Music Mobile App if you choose the 32$ pricing plan. The mobile app has the same great music lineup as the web player and can be used in a commercial setting, the same way you would the web player.

To get the stingray music mobile app, client needs to download it from the google play Store or the App Store.

** Remember, in the 32$ price plan, the web player can only be played on two devices at once. If you are using your mobile app, that counts for one license, leaving only one available for use.

FAQ

Quick Facts

Data usage for one day's worth of songs?
Approx. 600 MB/8 hours of play time

Sound Quality ?
160 kb/s AAC

Will the music play in Mono or in Stereo
Stereo

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FAQ

Contact Us

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Contact Us

Contact your account executive or businesssales@stingray.com for any question related to your web player subscription.