Management Interface User's Guide

for Audio/Video Store Managers





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Preface

The SB Player User's Guide for Audio/Video Store Managers provides guidelines on how to access the Management Interface, change stations, and view the latest playouts.

Audience

This document is intended for audio/video store managers.

Related Documents

For more information on the SB Player, refer to the following documents:

• SB Player Installation Guide

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Introduction

The Management Interface, a powerful and intuitive control site, gives you control over the content you decide to share with your clientele. Our dedicated team continuously works on updating the control site to reflect your changing business needs and to provide you with the best possible service.

SB Player

The Stingray Box (SB) Player is a powerful multimedia system that helps you create an engaging in-store experience.

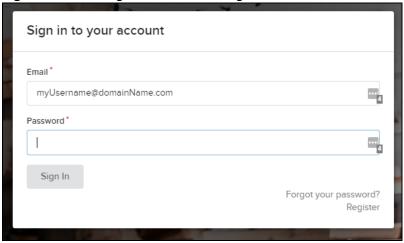
The SB Player is preloaded with the audio/video content you signed up for. From the SB Player's online control site (AKA Management Interface) you have the full access to configure it's content. For more information on the SB player, refer to the SB Player Installation Guide.

Management Interface

The Management Interface is the command center for accessing your SB Player.

To access the Management Interface, from a web browser¹, go to cs.business.stingray.com and enter your registered email and password.

Figure 1-1: Management Interface log-in



To create a new account, from the Management Interface login page, click **Register** or contact *Stingray Business Support* at 1-888-685-2486 or at businesssupport@stingray.com.

NOTE: If you have forgotten your password, or if you are a new user and need to change your temporary password, enter your email address in the **Email** field and click **Forgot your password**. An email with instructions on how to reset you password is sent.

^{1.} The Management Interface is supported on the Google Chrome web browser.

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Selecting a Station

Select a station for a specific location from the Station Picker page.

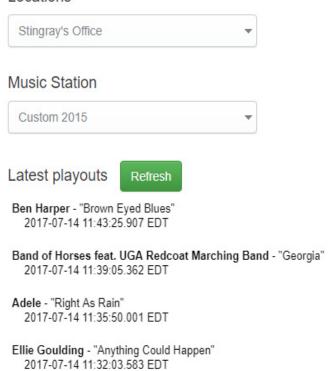
TASK

1. From the Management Interface menu, select **Station Picker**.

STEP RESULT: The Station Picker page appears and displays the latest playouts for the selected location.

Figure 2-1: Station Picker

Locations



- 2. From the Locations list, select the location where you want to change the music station currently playing.
- 3. From the Music Station list, select the station to play at the selected location.

RESULT:

The selected location's station is updated and changes are reflected immediately.

A

Contact Us

If you have any questions, or require support for the SB Player or Management Interface, please contact us.

General Information

Get in touch with us if you have any general questions regarding Stingray Business.

Website:	http://business.stingray.com
Telephone:	1-888-956-4652

Troubleshooting and Support

Get in touch if you require support for your SB player.

Website:	http://business.stingray.com/customer-support
E-mail:	businesssupport@stingray.com
Telephone:	1-888-685-2486